

Dispute Resolution Services



Business Orientated Technical Expertise

Disputes have several dimensions:

- one party, perhaps both, may not fully understand the issues,
- one party may mislead the other,
- the facts may be unknown or obscure,
- specifications, correspondence and agreements may have become confused.

Our objective is to uncover the facts, formulate an argument and reduce risk. This may lead to an overpowering case and settlement or it could lead to 'damage limitation'.



Wide Experience and Adaptable Expertise

Increasingly, the core dispute issue is not in the discipline first envisaged. This points to the high value of our wide experience and ability to investigate scientific, engineering and technological phenomena. Breadth of experience and adaptability leads to success.

- Δ interpreting the core dispute issues
- Δ formulating an investigation
- Δ robust conduct of the investigation
- Δ guiding each stage of the exploratory correspondence
- Δ plain language presentation of science and engineering

Risk Management

Impartial, unemotional assessment of the facts makes the difference between commercial disaster and rewarding resolution, or perhaps a managed compromise. Proceeding with limited knowledge can lead to disaster. Whatever the blame or likely outcome we seek to manage risk.

Undiluted Expertise

The experts you brief will personally: study the documentation; write the reports; and, if necessary, stand witness in court. This robust approach ensures that your brief does not suffer dilution as it passes down to technicians.

We utilise our own well-equipped and highly adaptable laboratories and workshops; often carrying out product testing programmes. This approach is highly cost effective.

"On sight of ... report, the supplier backed down and wrote £120,000 Credit Note."

Quoted, with permission, from a case study by Dr Mike Wade, Thank you.

Core of Expertise

Our investigation techniques build on specific expertise in:

- Δ Mechanical Engineering
- Δ Electrical Engineering
- Δ Product Reliability
- Δ Patent Disputes
- Δ Manufacturing, including Process Industries
- Δ Management Processes such as Cost Recording.
- Δ Health & Safety and Risk Assessment

We gratefully acknowledge our client's assistance in preparing this case study.

Knowledge is Power



Play your cards from a position of strength.

